

Abbey Field Medical Centre

Patient Group Minutes - Thursday 13 December 2018 @ 6.30pm

Attendees

Nicky Young (Practice Manager), Elizabeth Bezzant, Christine Ward, Barbara Breadman, Vi Haddow, Steven McDonough

Apologies

Edith Anne Dale - Edith Anne Dale has now left the Patient Group. Dave Harris and Merle Johnson

Minutes

The minutes from the previous meeting were agreed.

Practice Update

Doctors : Dr Darsh is returning during Christmas week - he will be up to 3 days a week by mid January 2019.

Dr Muckart will be going on 3 months sabbatical from the 1 December 2018.

Nurse Practitioners: Debbie Olver and Katie Guerra are now employed full time as Nurse Practitioners.

CQC Inspection

As agreed I have delayed sending out these minutes until we knew the outcome of the inspection - I am pleased to say Abbey Field Medical Centre were rated "Good" which is really good. The inspectors acknowledged that when we merged with Hawthorn surgery it was failing and we have worked hard to turn it around. Some of the additional services we provide are :-

- COPD Nurse (Debbie Coward)
- Additional Diabetes Nurse
- Lifestyle appts with Provide
- MSK appts
- Mental Health appts
- Dementia coffee mornings in conjunction with Foxburrow Grange

The National Patient Survey (undertaken in September 2017) did impact on the result but not to the point of changing our rating.

Ear Syringing

Ear Syringing is now only offered to patients unable to do this themselves with and "ear bulb" which is available over the counter for approximately £3.99.

Colchester Hospital Users Group

Vi shared information regarding the recent meeting chaired by Shane Gordon. Full details will be available when the minutes have been made available.

On Line Appts

Nicky to follow these up with Mark

Extended Hours

We are currently providing extended hours (8 to 8 Monday to Friday and some appointments at the weekends) across the group of Practices which include; Great Bentley, East Hill, Mayflower and St James.

We are providing Extended Hours at the weekends but in theory Abbey Field Medical Centre patients can go to any of the 5 Practices.

Extended Hours will be provided in this way until March 2019 - beyond that we do not yet know.

Small Building : Administration Hub

The draft plans have now been drawn up and the Project Manager is currently in the process of obtaining quotes and planning permission.

Thank you everyone for coming - Date of Next Meetings:

Thursday 7 February 2019

Thursday 16 May 2019

Thursday 8 August 2019

Thursday 3 October 2019

Thursday 5 December 2019